

# Highlights of the AIDS Education & Training Center (AETC) National Programs (FY2019)

National Coordinating Resource Center (NCRC)

National Clinician Consultation Center (NCCC)

## AETC NCRC

The AETC NCRC coordinates cross-regional collaborative efforts to support workforce development and training along the HIV care continuum for healthcare professionals nationally. The AETC NCRC promotes the AETC Program's resources & services, provides technical/capacity-building assistance, maintains the AETC Program website, develops curricula and resources, and facilitates the national Ryan White HIV/AIDS Program (RWHAP) Clinical Conference.

**>70%** OF AETC NCRC WEBSITE USERS ARE NEW TO THE SITE



● Returning Users (29.01%)  
● New Users (70.99%)

HOW WEBSITE USERS FIND US

**63%** ORGANIC SEARCH

**25%** DIRECT LINK

**11%** FEDERAL PARTNER/ GOV'T WEBSITE

**556**

2018 RWHAP CLINICAL CONFERENCE ATTENDEES



*"The elements of the 2018 Clinical Conference are all applicable to my practice. I am pleased to have been given the opportunity to be here with all of these professionals. I have had numerous questions answered. I will be able to take much of what I have learned back to my practice."*

**30%** OF WEBSITE USERS ACCESS VIA MOBILE DEVICES



**>200**

ACTIVE\* WEBSITE RESOURCES  
\* <3 years old from publish/review date

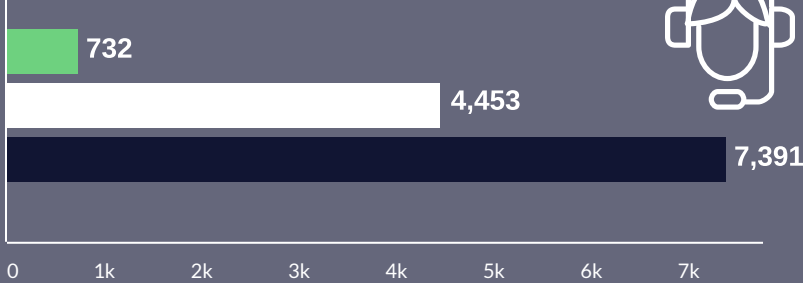
**>5,000** HIV/HCV COINFECTION CURRICULUM USERS



## AETC NCCC

The AETC NCCC offers free, state-of-the-art tele-consultation to any clinician who has questions regarding HIV, hepatitis C, and/or substance use. It is uniquely critical to Ending the HIV Epidemic by offering real-time, individually-tailored support for clinicians to prevent and treat HIV (adults, infants, and children) as well as address overlapping epidemics of hepatitis C and substance use.

CONSULTATIONS BY SERVICE LINE



**12,576**

TELE-CONSULTATIONS PROVIDED TO HEALTHCARE PROFESSIONALS



**>70%**

CONSULTATIONS REFERRED TO PEOPLE OF COLOR

*"I love the Warmline. Its existence has made it much easier for me to practice HIV. As a family doc at a Family Medicine residency program, we have 150+ patients. When I need a consult, I don't have local resources that are easy to access with my questions. It would be very challenging to provide HIV care without the Warmline and other resources like the University of Washington's HIV ECHO."*

*"I am so thankful for the Warmline — it is such a crucial service as a new provider managing HIV, PrEP, PEP, etc. I am so grateful the service exists, and always amazed at the expertise of the NCCC clinicians!"*

% OF CALLERS BY DISCIPLINE

**45.9%** MDs/DOs  
**35%** APNs/PAs  
**13.6%** RNs  
**2.7%** PharmDs